

General Terms and Conditions
for purchasing admission tickets for
a visit to an exhibition at the
Kunst- und Ausstellungshalle
in the following
advance ticket office:

**Kunst- und Ausstellungshalle der
Bundesrepublik Deutschland GmbH
(KAH)**

represented by the management:
Dr. Robert Fleck and
Dr. Bernhard Spies
Friedrich-Ebert-Allee 4
53113 Bonn
Telephone + 49/(0)228/9171-0
Fax + 49/(0)228/234154
www.bundeskunsthalle.de

In purchasing an admission ticket for a visit
to an exhibition, the purchaser accepts the
following General Terms and Conditions:

Concluding the Contract

In purchasing an admission ticket, a
contractual relationship is established
exclusively between the purchaser
(customer) or the owner of the admission
ticket and the KAH.

The customer commissions the KAH with
the sale of the ticket including delivery of
the ticket. Tickets are sold only to final
customers. The delivery of the ticket is free
of charge for customers.

The offer to conclude the contract originates
from the customer. Each order for admission
tickets is immediately binding after
confirmation by the KAH and requires the
customer to accept and pay for the tickets
ordered.

Terms of Payment

You have the following means of payment:

* Payment by money transfer

Please transfer the entire amount due within
7 working days (deadline for receipt of
payment at the KAH) along with the order
number to:

Kunst- und Ausstellungshalle
der Bundesrepublik Deutschland GmbH
Deutsche Bank Bonn
Account number 3 177 177 02
Bank code 380 700 59

* Payment by credit card

Prices, Payment, Reservation Deadlines

Contract payment is due immediately after
concluding the contract without any
deductions. The admission tickets will first

be sent after payment is received. Reserved
family tickets will be held at the ticket
counter of the Kunst- und Ausstellungshalle.

After the 7-day reservation deadline, the
reservation may no longer be valid. Payment
that is made after the reservation deadline
will be reimbursed for the full amount, in as
far as it has not been used towards admission
tickets which have already been ordered as a
replacement with the customer's consent.

The goods remain the property of the Kunst-
und Ausstellungshalle until payment is
made.

**Liability, Returning the Admission
Tickets**

The customer has no right to return the
tickets to the KAH. The provisions of the
German Civil Code (BGB) concerning
distant sales contracts do not apply to
contracts concluded with the KAH according
to Article 312b III, No. 6 of the German
Civil Code (BGB). If the customer purchases
admission tickets for a specified time, the
customer has no right to exchange the
tickets. The admission tickets are valid on
any other day of the exhibition; however, the
customer does not have the right to demand
admission to an exhibition at the time
designated on the admission ticket.

Data Protection

The customer agrees that the personal data
provided by her/him as part of the ticket
purchasing may be collected, processed, and
used in compliance with the data protection
regulations applicable to this contract and to
the extent necessary for handling the
contract in automated processing. The KAH
is entitled to provide this data to third parties
commissioned with carrying out the ticket
contract as far as this is necessary for
carrying out this contract.

Final Provisions

The KAH reserves the right to change these
General Terms and Conditions at any time
without giving a reason. These changes do
not apply to already existing orders or sales
offers.

If individual provisions of these General
Terms and Conditions are invalid, this does
not affect the validity of the remainder of the
contract.

The law of the Federal Republic of Germany
applies exclusively. The sole place of
fulfillment is Bonn. The place of jurisdiction
is Bonn.

Otherwise, the visitor regulations apply for a
visit to an exhibition in the Kunst- und
Ausstellungshalle, which are hanging in the
rooms of the museum and can be examined
there.

NOTICE: All the tickets for our events
MAY NOT be auctioned, e.g. through eBay,
etc. Advance ticket sales are carried out
exclusively by the Kunst- und
Ausstellungshalle der Bundesrepublik
Deutschland GmbH as well as our
authorized and approved advance ticket
offices. Violations are liable to criminal and
civil prosecution.

Status: 01.01.2009